

How to file a Helicopter Noise Complaint in Los Angeles County

Continue with Your Existing Methods

All residents may continue to use their existing methods of registering complaints, including the various regional WebTrak sites or airport phone numbers if submitting to the airport. There is no change to how airports in the region are accepting complaints.

If you file your complaint with the airport, it will be properly registered in the regional complaint system.

www.Heli-noise-LA.com

You can now report a disturbance through the Los Angeles Helicopter Noise Initiative's complaints website. The website provides information and education about helicopter activities in the region.

The website allows the user to research which helicopter has caused the disturbance and submit a specific complaint. If the user is unable to identify the helicopter, a generic complaint can be submitted. This website can also be accessed on mobile devices.

Call (424) 348-4354 or (424) 348-HELI

If the Website does not suit your needs, call the telephone number and follow the prompts to provide specific

information on the helicopter noise complaint.

The menu selection for the phone number has been developed to structure the disturbance report so that all efforts can be made to better identify the aviation activities being reported.

Complaint Response

The complaint system has been developed to gather complaints and produce automated reporting. You will not receive a call back or further information from the Website after you submit a complaint.

Help

- ✓ For assistance using the Website, residents can access the provided on-line help tab
- ✓ When using the phone number, follow the prompts to provide your information

Brüel & Kjær EMS is hosting the complaint system in our data centers, but will not be providing technical support. This complaint system is peer-supported.

